



Festival at the Fort, Fort George, Sat 10 & Sun 11 Aug, FAQ

We've collated some of the questions you've asked us in the past to make sure you are best prepared for The Festival at the Fort event. Please also check our [Facebook event page](#) for any news and updates.

At what time should I arrive at Fort George?

The event starts at 12pm and all the activities throughout the day will be on until 4pm. The Fort itself is open to visitors from 9.30am.

(Timings are the same on both Saturday and Sunday)

Is parking available?

Parking is available on site, security staff will be on hand to direct visitors. There are accessible bays in the carpark and the field adjacent will form a car park too. There will be security staff available to advise.

Is the event taking place outdoors?

Yes, all parts of the event are taking place outdoors. Please check the weather forecast in advance and dress appropriately on the day.

Can I bring my dog?

Dogs are welcome at Festival at the Fort, but please keep them on a lead at all times.

Is disabled access available?

The fort entrance is 200m from the car park along a tarmac path. Entry to the ticket shop is a further 15m over cobbles. The fort is very large (620m end to end). It is mainly on the level with tarmac roads and pavements. Wheelchair users may need help to cross areas of granite sets. Grass and concrete access ramps with a gradient of 1:6 lead up onto the ramparts. The marquee tent is floored and there is a small lip to go over at the entrance. If you have any specific questions please telephone Fort George on 01667 460 232

Do I get a special rate if I am a carer?

If you are a carer, you receive free entry to this event. Please collect your free of charge ticket on arrival, as this cannot be booked in advance.

What food options are available on the day?

Over the weekend the Fort George Café and the NAFFI will be open. Good Highland Food will also have a stand. There will be an ice cream van. You are also welcome to bring along your own picnic.

I am a Historic Scotland member, do I still need to buy a ticket?

If you are a member, you have free entry to this event and do not need to book in advance, just come along with your membership card. Please show your membership card on arrival in order to gain entry.

I have lost my membership card, can I still come along to the event?

If you have lost your membership cards, please contact the [membership team](#) in advance of the event, and they will send you replacement cards and a confirmation email.

Don't worry if there is not enough time to order your replacement card, the team in the castle ticket office can check the validity of your membership, and arrange your access on the day. If you have your membership number this will assist them.



I have a Historic Scotland Explorer Pass or am a member of English Heritage, do I receive a discount for the event?

As an Explorer Pass holder you get free entry to the Festival at the Fort please show your pass at the ticket point on arrival. There is no requirement for you to pre-book.

If you are an English Heritage 1st year member, you receive half price entry to Festival at the Fort, English Heritage members of more than one year and life members receive free entry. You do not need to book in advance, simply bring your membership card on the day.

How does admission work on the day?

If you have prepaid tickets, please have the print out ready to scan. Should you forget to print your tickets, you need to have your order confirmation number (in the format 2019xxxx-xxxxxxx) ready at the ticket office in order for our staff to locate your order.

Tickets purchased online are valid for either day (one use only). You have to choose the date online but the ticket will scan for entry either day.

If you book your ticket in advance of the event, you receive a discount of 10% to the normal ticket price on the day. The online ticket sales goes offline at midnight the day before each event day, after this time tickets can only be purchased on arrival at the event at full price.

For any further ticket enquiries, please contact ticketing@hes.scot